

APPENDIX C SAFEGUARDING

Context

This report combines adult and children's safeguarding data and analysis and provides an overview of safeguarding activity in Quarter 4 of 2014/15. It aims to highlight good practice and identify areas for development/improvement which will be incorporated into delivery plans for the relevant service areas. The children's data (except for the re-referral information) is shared with partners as required by the Local Safeguarding Children's Board (LSCB) performance scorecard.

CHILDREN & YOUNG PEOPLE UPDATE

Early Intervention

There were 31 new Common Assessment Frameworks (CAF's) opened in Quarter 4, 9 of which were referred by Social Care, representing 29% of the total number of CAF for the quarter.

Rutland	Q1	Q2	Q3	Q4	Total	Reporting Frequency
Number of new CAF's	23	20	16	31	90	Quarterly
Number/Proportion of Children's Social Care referrals that result in a CAF*	6	9	4	9	28	Quarterly
	11.3%	4.7%	3%	10%		

*The proportion of referrals resulting in a CAF is calculated on referrals only, not referrals/contacts

Contact referral and assessment

- There was a 9% decrease in contacts this quarter (173 as opposed to 190 in quarter 3). Of those contacts, 44% (76) went on to referral compared to 39% (75) last quarter.
- The timeliness of assessments continues to be good at 100% within 10 days.
- There were 29 section 47 enquiries during quarter 4.

	Q1	Q2	Q3	Q4	Total/ Cumulative	Reporting Frequency
Number of contacts to Children's Social Care (include referrals)	162	192	190	173	717	Quarterly
Number of referrals to Children's Social Care	53	52	74	76	255	Quarterly
Number of referrals made by EDT/Out of Hours Team (including those that were recorded as contacts only)	0	1	4	1	6	Quarterly
Number/Percentage of Single Assessments carried out within 40 working days	2	61	33	31	127	Quarterly
	40%	73.2%	75%	35%		
Number of strategy discussion meetings	7	17	21	33	78	Quarterly
Number of S47 enquiries	7	12	22	29	70	

Child Protection

- There were 27 child protection plans at 31st March 2015. This is a 15% increase on Quarter 3.
- The largest category of abuse for CP plans at end of March 2015 was emotional, which represented 36% of all plans, followed by multiple at 33%.
- Of the children with a CP plan for 3 months or more at 31st December 2014, 100% had been reviewed within timescales (PI 67).
- Of children with a child protection plan at 30th June 2014, the largest age group with 11 children was the 0 to 4 age group (representing 33%) followed by age 10 to 15 representing 34%. 59% of children with CP plans at the end of June 2014 were male, 41% were female. 92% of children subject to plans were White British.

	Q1	Q2	Q3	Q4	Cumulative	Reporting Frequency
Number of children subject to a CP Plan	26	29	32	27	n/a	Quarterly
Number/Rate in each Category of Abuse						
Neglect	7	4	5	5	n/a	Quarterly
Physical	3	0	0	0	n/a	
Emotional	1	6	6	12	n/a	
Sexual	4	1	1	1	n/a	
Multiple	11	18	20	9	n/a	
White	25	27	28	25	n/a	Quarterly
Mixed	0	0	0	0	n/a	
Asian	0	0	0	0	n/a	
Black	0	0	0	0	n/a	
Other	0	0	0	0	n/a	
Undetermined	1	2	4	2	n/a	
Unborn	0	0	1	0	n/a	Quarterly
0 - 4	14	11	12	11	n/a	
5 - 9	3	6	7	5	n/a	
10 - 15	9	12	11	9	n/a	
16+	0	0	1	2	n/a	
Male	11	15	17	16	n/a	Quarterly
Female	15	14	14	11	n/a	
Unborn	0	0	1	0	n/a	
Percentage of CP cases which were reviewed within required timescales	100%	100%	100%	100%	100%	Quarterly Target - 100%
Number of CP cases allocated to a Social Worker	100%	100%	100%	100%	100%	Target - 100%

Looked After Children

Rutland	Q1	Q2	Q3	Q4	Cumulative	Reporting Frequency
Number of Looked After Children	37	32	33	33	n/a	Quarterly
Ethnicity of LAC						
White	27	28	31	32	n/a	Quarterly
Mixed	2	1	1	1	n/a	
Asian	0	0	0	0	n/a	
Black	4	1	1	0	n/a	

Other	2	2	0	0	n/a	
Undetermined	0	0	0	0	n/a	
0 - 4	12	13	11	11	n/a	
5 - 9	7	6	10	8	n/a	
10 - 15	10	9	8	9	n/a	
16+	7	4	4	5	n/a	
Male	15	14	18	17	n/a	
Female	22	18	15	16	n/a	
Percentage of LAC at period end with 3 or more placements	0%	0%	0%	0%	0%	
LAC cases which were reviewed within required timescales	100%	100%	100%	100%	100%	
Stability of placements of LAC: length of placement					100%	

ADULTS UPDATE

Safeguarding Adults Data Collection

94 alerts were received in Q4. As in Q3 the number of community alerts has increased to the extent that it was higher than residential alerts. 16 of this number resulted in the implementation of the Safeguarding Adults Procedures. At the last Safeguarding Effectiveness Group meeting there was a discussion around how Rutland's social care data base records safeguarding referrals to the 'front door' as enquiries rather than referrals.

Referrals from Residential settings/workers and from Adult Social Care staff were significantly higher than Q3 – working relationships and communications with residential providers has improved with the outcome of providers making contact with the Adult Duty Team both to report concerns and to seek guidance and advice around adult safeguarding.

Location of alleged abuse	Q1	Q2	Q3	Q4	Total	Reporting Frequency
Community	10	22	46	50		Quarterly
Residential	18	25	40	44		Quarterly
Unknown	0		0			Quarterly
Source of Referral for all Alerts	Q1	Q2	Q3	Q4		
Primary Health Care	0	1	1	3		
Secondary Health Care	5	1	8	9		
Adult Mental Health Setting	0	0	0	0		
Residential	6	16	17	31		
Day Care	0	0	6	5		
Social Worker/Care Manager	5	12	15	23		

Self-Directed Care Staff	0	0	0	0
Domiciliary	1	2	9	3
Other Care Workers	0	0	0	0
Self	0	0	1	2
Family Member	7	8	13	6
Other Service User	0	0	0	0
Friend/Neighbour	0	1	5	1
Care Quality Commission	3	3	3	4
Housing	1	2	4	1
Education	0	0	0	0
Police	0	0	1	1
Other	0	1	1	5
Not Known			2	0

Closed Cases in Quarter 4

Safeguarding Adults performance data is obtained when a case is closed at the end of the Safeguarding Adults process. 14 cases were closed in Quarter 4. One investigation was terminated at the request of the service user therefore 13 outcomes are reported. Older people are consistently the largest service user group represented in safeguarding within adult social care services and in this quarter there were 4 referrals from a learning disability residential provider.

Outcome	Q1	Q2	Q3	Q4
Substantiated - fully	3	4	3	5
Substantiated - partially	0	1	0	1
Not Substantiated	4	4	0	3
Inconclusive	1	1	0	4

Primary Client Type	Q1	Q2	Q3	Q4
Older Person	7	8	3	7
Mental Health		0	0	1
Learning Disability	1	0	0	5
Physical Disability		2	0	1
Not recorded		0	0	0
Primary Age Group	Q1	Q2	Q3	Q4
18-64	1	0	0	4
65-74	3	1	0	2
75-84	1	5	0	3
85-94	3	3	3	5

95+	0	1	0	0
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Type of Abuse*	Q1	Q2	Q3	Q4
Physical	5	3	0	2
Sexual		0	0	2
Psychological&Emotional		0	0	4
Financial & Material	2	3	0	1
Neglect & Acts of Omission	1	4	3	5
Discriminatory		0	0	0
Institutional		0	0	0
Not Known		0	0	0

*Cases may include more than one category

Source of Referral	Q1	Q2	Q3	Q4
Primary Health Care	0	0	1	1
Secondary Health Care	0	0	0	1
Adult Mental Health Setting	0	0	0	0
Residential	5	2	0	4
Day Care	0	0	0	0
Social Worker/Care Manager	0	3	0	4
Self-Directed Care Staff	0	0	0	0
Domiciliary	0	2	0	1
Other Care Workers	0	0	0	0
Self	0	0	0	2
Family Member	3	2	2	1
Other Service User	0	0	0	0
Friend/Neighbour	0	1	0	0
Care Quality Commission	0	0	0	0
Housing	0	0	0	0
Education	0	0	0	0
Police	0	0	0	0
Other	0	0	0	0
Not Known		0	0	0

Protection Plans	Q1	Q2	Q3	Q4
Adult Protection Plans accepted by either the service user or the	0	1	0	2

agencies involved				
Adult Protection Plans not accepted	0	0	0	0
Could not consent	0	0	0	0
Repeat Referrals	Q1	Q2	Q3	Q4
No of Repeat Referrals	0	2	0	1

Activity:

Rutland Adult Social Care Peer Review – February 2015

Effectiveness of Partnerships

When examining the effectiveness of partnerships, the peer review team found there was good engagement at a strategic level. They also identified a strong commitment to the Safeguarding Adults Board, Health & Well-being Board and Scrutiny.

The team cited recent improvements at an operational level and underlined the need to continue building on these at pace. More consideration could be given to building reciprocity and raising awareness of the Board’s work – both internally and externally.

Raising Awareness

The team found that Senior Leadership at the Council assert a clear message that safeguarding is everyone’s business and a priority for the whole organisation.

Recent work to improve community safety was also commended - e.g. working with Police, Community Safety and the retail sector to extend Keep Safe to other customer groups.

Going forward, consideration should be given to further developing the public’s understanding of adult safeguarding. Safeguarding and advocacy information could also be given greater prominence on the Council’s website.

Effectiveness of frontline

The team commented that staff were knowledgeable, informed and committed, as well as being open and honest. Frontline practice was found to have improved significantly over the past 12 months.

The team cited strong feedback from customers and providers who stated that interventions were person-centred, focussed on outcomes, with right balance of support and challenge. They also found that carers were confident they could and would contact the Council about any concerns.

It was suggested there could be greater clarity and consistency around policy, procedures and guidance.

Support for Safeguarding

As well as establishing a clear message that safeguarding is everyone’s business, the Council was found to have strong political oversight, support and challenge at the Safeguarding Adults Board and at Scrutiny.

The Interim HoS role has played an important role in raising awareness and effectiveness of safeguarding practice.

- Provider Failure – Adult Social Care Teams responded to a domiciliary care provider ceasing trading and ensured that all service users were safe and not left in situations where they could be deemed at risk due to lack of service provision and continuity of care.
- Provider risk register is being updated by the Contracts Team and the Acting Duty Team manager. This enables senior managers to monitor the services they are commissioning.